

Contract:
Contract No.

CRITICAL VALUE PROTOCOL

Upon discovery/verification of a critical value, the technologist who performs the test will immediately contact:

Name:	
Phone:	
Email:	
Name:	
Phone:	
Email:	

1. NOTIFICATION. The MCI Critical Values procedure is for the technologist to promptly notify the physician or other clinical personnel responsible (listed above) for the patient’s care when testing results are deemed to exceed established “alert” or “critical” values. It is of the utmost importance to promptly deliver this information for accurate patient management and care.

2. Procedure

- Identify the patient, using their first and last name and date of birth.
- Indicate that there is a critical value and results are being results on the patient within the Laboratory Information System (LIS) and / or can be securely faxed.
- Present the requested test name and date of the collection of the specimen
- Report the critical value, indicating whether the critical value is very “high” or “low” along with the appropriate expected range.
- Request a “read-back” of the patient’s first and last name and date of birth and the communicated critical value results.

3. DOCUMENTATION. Records are maintained showing prompt notification of the appropriate clinical individual after obtaining results in the critical range. Including but not limited to the date and time, facility location, technologist making the notification, person notified, and test results.

Additional information can be found at www.mcdiagnostics.com

MCI Representative Signature:

Government Representative Signature:

Date: ____/____/____

Date: ____/____/____